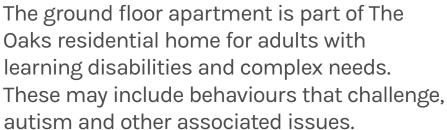
## Autonomy





The apartment provides accommodation for three people. It is especially suitable for those who have mobility issues or prefer to live in a smaller setting and who may require more intensive support. It comprises of 3 bedrooms, a lounge, kitchen, bathroom and single WC.

We believe that anyone living at The Oaks should have the same care and opportunities as they would in their own home. That's why we recognise, respect and support individuality, encouraging people to take as much control of their lives and decision making as they can, while offering care, support and guidance.

Our specialist team are experts in person-centred care and our range of services and strategies can help individuals to manage complex behaviours effectively.

All staff working at the service undertake accredited Positive Behaviour Support training. All staff working at the service undertake accredited Positive Behaviour Support training. The team forms strong relationships with families, social workers, and other stakeholders in the individuals lives.





## Our techniques include:

- » Structured and robust behavioural managemen
- » Positive behaviour support for complex behaviour
- » Intensive but not risk averse support plans
- » Encouragement of independence
- » Total communication to ensure everyone actively participates in planned care
- Continuous assessment and review to ensure a responsive service
- » Bild accredited trained staff
- » Part of restraint reduction network





## Individualised support

Support at The Oaks is precisely tailored to the needs and wishes of the individual. We try to achieve not only what is important for someone but also what is important to him or her. This holistic approach is very personcentred and promotes positive outcomes and development of skills for life and leisure.

We work with individuals, and those significant in their lives, to set - and achieve - short, medium, and long term goals. These change over time, so our support plans are regularly reviewed and updated as necessary.

"Staff make things very easy even in difficult situations. I appreciate what they do and they always go beyond their call of duty"

Family member





Meet the Manager: Adina lures











